7 September 2021

Half Year Results 2021

The Pebble Group

Building brands.
Growing relationships.
Strengthening businesses.

INTRODUCTION The Pebble Group



Chris Lee



Claire Thomson CFO

The Pebble Group









Facilisgroup is focused on transforming the promotional products industry with technology that enables customers to benefit from significant business efficiencies and supply chain advantages

Brand Addition provides full-scale promotional products services that help global brands build culture, awareness and meaningful connections. We extend our clients' values in thoughtful, sustainable, globally conscious ways to create branded moments that people love

Highlights HY 21

- The recovery in HY 21 has been strong
- Group revenues at £46.8m, 39% ahead of HY 20 (£33.6m) and slightly lower than HY 19 (£48.1m)

Facilisgroup

27% USD growth in Annual Recurring Revenue compared to HY 20

55% EBITDA margins achieved alongside investment into technology, sales and marketing

Growth in Partner (customer) numbers implemented or contracted, up to 197 (FY20: 175) at 31 August 2021

New ecommerce solution launched in beta form with 51 Partners in early access

Brand Addition

Significant growth in Consumer Promotions revenue expected in FY 21, compared to both FY 20 and FY 19

Growth in Corporate Programmes revenue expected in FY 21, compared to FY 20, supported by new business wins from FY 20 and recovery continues against FY 19

Continued to attract new client contracts which will positively impact revenues in 2022

Highlights HY 21, KPIs



1 Adjusted EBITDA is defined as operating profit adjusted to add back depreciation of property, plant and equipment, amortisation, share based payments charge and exceptional items

3 Net cash / (debt) is defined as cash and cash equivalents less borrowings (excluding lease liabilities)

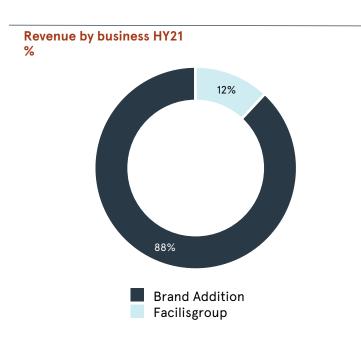
² Adjusted earnings per share is calculated as profit after tax before amortisation of acquired intangibles, share-based payments charge, and exceptional items divided by the weighted average number of shares in issue

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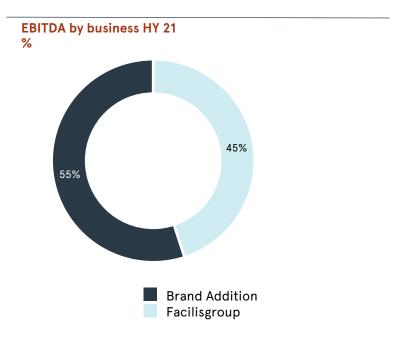
Key financial dynamics

High EBITDA margins of Facilisgroup



Commentary

- Facilisgroup subscription-based revenue
- Brand Addition product-based revenue



Commentary

- High EBITDA margins of Facilisgroup (HY 21: 55%)
- Revenue recovery at Brand Addition flows through to EBITDA

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Income statement HY 21

Strong recovery, growth in Facilisgroup ARR, Brand Addition returning towards 2019 volumes

£'m	HY 21	HY 20	HY 19	FY 20
Revenue	46.8	33.6	48.1	82.4
Gross profit	17.2	13.6	17.4	31.0
People & overhead	(11.6)	(10.3)	(11.7)	(19.8)
Adjusted EBITDA pre-Head Office	5.6	3.3	5.7	11.2
Head office costs	(1.2)	(0.7)	(0.4)	(1.4)
Adjusted EBITDA	4.4	2.6	5.3	9.8
Depreciation and amortisation	(2.0)	(1.7)	(1.4)	(3.5)
Exceptional items	-	-	(4.1)	(0.6)
Share-based payments charge	(0.2)	-	-	-
Operating profit	2.2	0.9	(0.2)	5.7
Gross profit %	36.8%	40.6%	36.1%	37.6%
Adjusted EBITDA %	9.5%	7.6%	11.0%	11.8%
Operating profit %	4.6%	2.7%	(0.3)%	6.9%

Detail in segmental analysis

- OVID-19 reduced salaries in HY 20 and investment was made into ESG in HY 21
- Investment into aspirational revenue goals
- Charge for 2020 awards made under 2019 LTIP
- HY 21 similar Gross profit to HY 19 with recovery of Brand Addition

Cash flow HY 21

£'m	HY 21	HY 20	HY 19	FY 20
Adjusted EBITDA	4.4	2.6	5.3	9.8
Movement in working capital excluding IPO accruals	(12.3)	(4.4)	(0.7)	1.7
Capital expenditure excluding acquisition of intangible assets	(2.0)	(1.3)	(1.0)	(3.1)
Leases	(0.6)	(0.5)	(0.6)	(1.2)
Underlying operating cash flow	(10.5)	(3.6)	3.0	7.2
Movement in working capital IPO related accruals	(0.4)	(3.4)	-	(3.5)
Acquisition of intangible assets	(0.2)	-	-	(2.6)
Adjusted operating cash flow	(11.1)	(7.0)	3.0	1.1
Taxes paid	(0.1)	(0.2)	(1.0)	(1.3)
Net finance costs	7.5	8.1	0.6	(0.7)
Acquisition and financing	-	-	(1.4)	-
Exceptional items	-	-	(4.1)	(0.5)
Exchange gain / (loss)	0.2	0.5	0.1	(0.4)
Net cash flow	(3.5)	1.4	(2.8)	(1.8)

Brand Addition in year working capital cycle

- £2.5m incremental Consumer Promotions
- £5.4m growth from increased trading
- ⇒ Brand Addition, £0.5m
 Facilisgroup, £1.5m

- Final settlement of 2019 IPO costs, funded by exiting SH
- Facilisgroup 2020 software acquisition, further £1.1m deferred

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Utilisation of committed facility net of interest payable

Balance Sheet HY 21

Dalance Sheet III Zi				
£'m	HY 21	HY 20	HY 19	FY 20
Non-current assets	63.2	57.5	56.7	63.6
Inventories	15.6	12.4	10.6	12.1
Trade & other receivables	30.1	18.9	21.5	21.0
Cash & cash equivalents	3.6	10.3	5.3	7.1
Current tax asset	0.5	-	-	0.8
Current assets	49.8	41.6	37.4	41.0
Total assets	113.0	99.1	94.1	104.6
Borrowings	-	-	66.8	-
Lease liability	7.1	5.4	5.0	7.7
Trade and other payables	-	-	-	0.9
Deferred tax liability	2.6	1.9	1.9	2.6
Non-current liabilities	9.7	7.3	73.7	11.2
Borrowings	7.8	8.4	2.3	-
Lease liability	1.4	1.0	0.9	1.3
Trade and other payables	26.4	17.6	24.7	25.8
Current tax liability	-	0.9	0.2	-
Current liabilities	35.6	27.9	28.1	27.1
Total liabilities	45.3	35.2	101.8	38.3
Net assets/(liabilities)	67.7	63.9	(7.7)	66.3

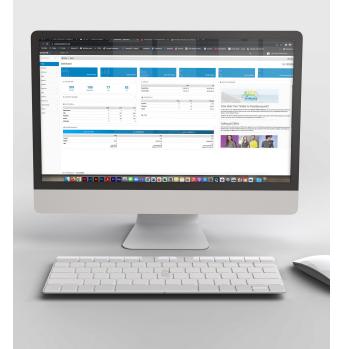
- Goodwill and intangibles: £44.7m, Software: £9.7m, PPE: £8.5m, DT asset £0.3m
- HY 21 includes £2.5m incremental Consumer Promotions en route to client
- Brand Addition, blue-chip backed inventories and receivables. Incremental volume as activity recovers
- Brand Addition in year working capital cycle

Facilisgroup, new offices to support growth
Brand Addition, expanded European warehousing

facilisgroup

Facilisgroup is focused on transforming the promotional products industry with technology that enables customers to benefit from significant business efficiencies and supply chain advantages









Segmental Analysis HY 21



£′m	HY 21	HY 20	HY 19	FY 20	Commentary	
Recurring Revenue Other Revenue Total Revenue	5.4 0.2 5.6	4.8 0.3 5.1	4.1 0.5 4.6	9.3 0.5 9.8	+15% ARR in GBP, +27% in USD home currency	
People & overhead	(2.5)	(2.2)	(2.2)	(3.8)	 Investment in team to support growth aspirations 	
Adjusted EBITDA	3.1	2.9	2.4	6.0		
Depreciation and amortisation	(0.8)	(0.6)	(0.5)	(1.3)	 Investment in new office facility 	
Exceptional items	-	-	(4.1)	(0.1)		
Share-based payments charge	(0.1)	-	-	-		
Operating profit	2.2	2.3	(2.2)	4.6		
£:US\$ average rate	1.39	1.26	1.29	1.28	 Results in GBP significantly impacted by strengthening £:US\$ 	
Recurring revenue \$m	7.5	5.9	5.2	11.9	 ARR c.95% of total revenue 	
Recurring revenue \$m growth %	27.0%	14.0%	-	-		
Adjusted EBITDA %	54.6%	57.8%	53.3%	61.4%	 Strong combination of ARR growth and EBITDA % return 	
Operating profit %	39.2%	45.5%	(48.5)%	47.6%	 Operating profit return reflecting investment to support growth 	



Recurring Revenues

High visibility of recurring revenues with a loyal and growing Partner (customer) base





Commentary

 Annual Recurring Revenues (ARR) are c.95% of FY 20 Revenue





Commentary

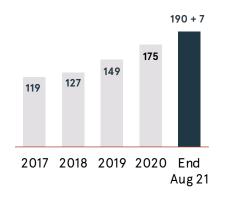
- US\$ revenue chart demonstrates consistent revenue growth
- HY 21, ARR of \$7.5m, an increase of 27% compared to the prior Period



Partner Activity

Through July and Aug 2021 GMV is 136% of 2020 and 141% of 2019

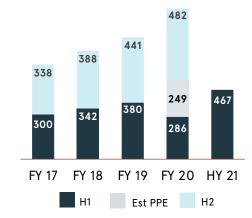




Commentary

 Partner growth continues with approaching 200 Partners implemented or contracted and awaiting implementation





Commentary

- GMV in H2 21 currently 136% of 2020 and 141% of 2019 levels
- Estimated PPE sales in 2020 consisted of several large, oneoff orders

Preferred Supplier Purchases \$'m



Commentary

 Spend with Preferred Suppliers returning towards 2019 percentages and therefore growing significantly in value compared to prior period

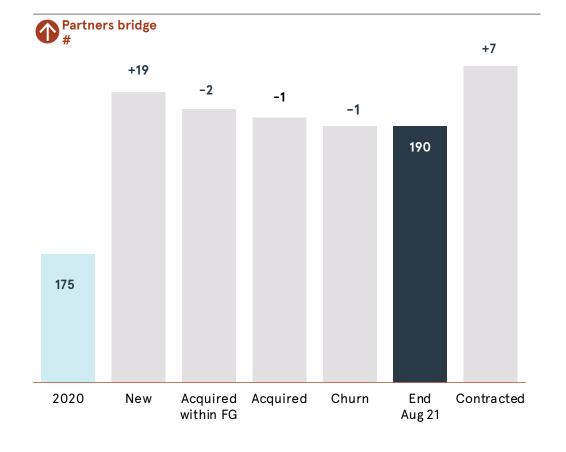


Partner Activity

Retention remains strong, M&A activity within Partner group has developed



- New: Additional Partners implemented
- Acquired within FG: Partners businesses that have been acquired by existing Partners. GMV retained with majority of income
- Acquired: Partners businesses that have been acquired by non-Partners
- Churn: Partners leaving for other reasons



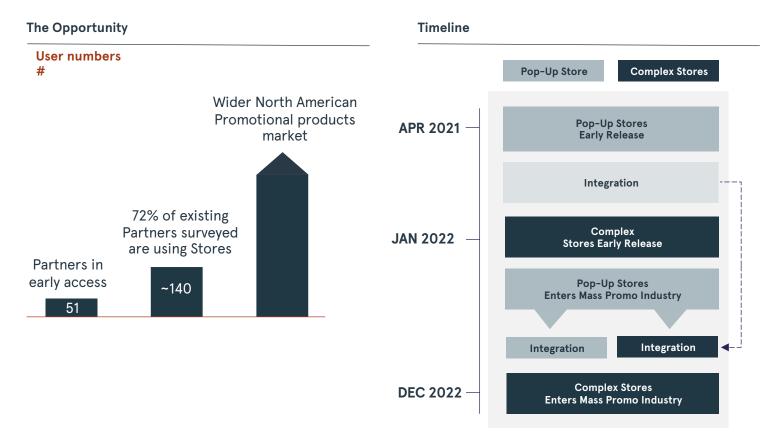


Progress of ecommerce product

Commercio 7

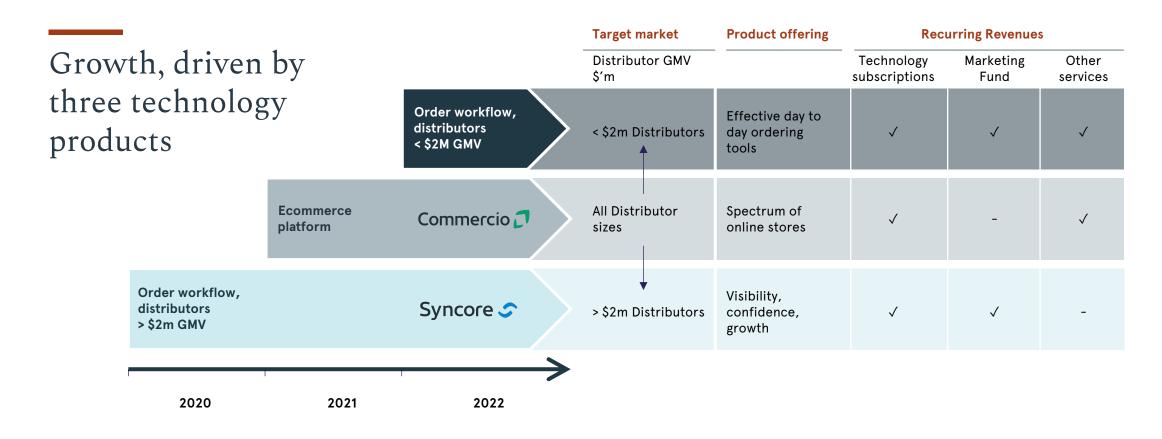
Our all-in-one ecommerce product

We are building a platform that enables our Partners to build and operate any type of ecommerce store while providing management tools that deliver a smart workflow with the right integrations necessary to meet and exceed customer expectations.





Our growth vision





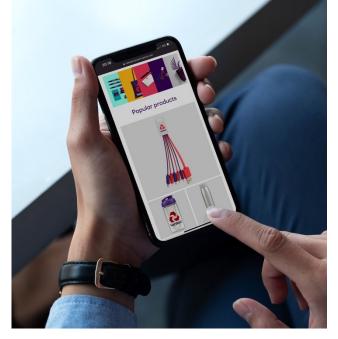
Milestones

Our internal aspirations to \$50m Annual Recurring Revenues



brand addition.

Brand Addition provides full-scale promotional products services that help global brands build culture, awareness and meaningful connections. We extend our clients' values in thoughtful, sustainable, globally conscious ways to create branded moments that people love











THE PEBBLE GROUP brand addition.

Segmental Analysis HY 21

brand addition.

£'m	HY 21	HY 20	HY 19	FY 20
Revenue	41.1	28.5	43.6	72.6
Gross profit	11.6	8.6	12.8	21.2
People & overhead	(9.1)	(8.2)	(9.5)	(16.0)
Adjusted EBITDA	2.5	0.4	3.3	5.2
Depreciation and amortisation	(1.2)	(1.1)	(0.8)	(2.2)
Exceptional items	-	-	-	(0.4)
Share-based payments charge	(0.1)	-	-	-
Operating profit	1.2	(0.7)	2.5	2.6
Revenue growth %	44.2%	(34.6)%	-	-
Gross profit %	28.2%	30.0%	29.4%	29.2%
Adjusted EBITDA %	6.1%	1.2%	7.5%	7.2%
Operating profit %	2.9%	(2.4)%	5.7%	3.5%

Commentary

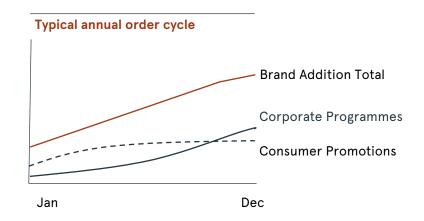
- £7.0m growth in Consumer Promotions, £5.4m recovery in Corporate Programmes
- Short term impact costs of Brexit, freight pricing and capacity challenges plus implementation of new business
- HY 20 included furlough contributions and temporary salary reductions

brand addition.

Order receipt and working capital dynamics

brand addition.

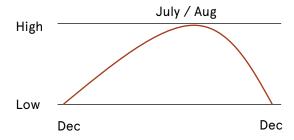
Typical calendar year order receipt cycle and working capital dynamics in Brand Addition



Commentary

- Consumer Promotions
 Larger custom-made orders therefore a longer order to invoice lead time. Most orders received by the end of H1 (c.40% divisional sales in FY 20)
- Corporate Programmes
 Smaller orders, often through inventory held in our warehouses, resulting in a more even spread of orders throughout the year (c.60% divisional sales in FY 20)

Typical working capital cycle



Commentary

- Comprising most of the Group's working capital, there is an in-year cycle created by our Brand Addition Consumer Promotions division;
- Q1: Orders received and placed with manufacturers
- Q2, Q3: Orders manufactured delivered and invoiced

Q4: Cash received

'FY 21 expected to be significantly ahead of FY 20 and slightly ahead of FY 19'

1. Consumer Promotions

- Significant growth in 2021 vs 2020 and 2019
- Existing clients consolidating spend with Brand Addition

2. Corporate Programmes

- like for like
- 100% retention of major clients from 2019
- Global brands in strong sectors
- Headroom for growth compared to 2019 remains

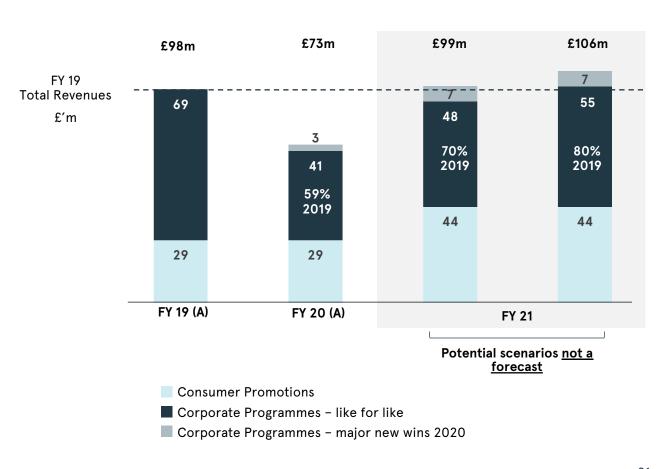
3. Corporate Programmes

- major new wins
- Two major new clients implemented and contributing in 2020
- New business wins continued in 2021 which will contribute to 2022 revenues

4. 2021 update

Total orders invoiced or received for 2021 at end August 2021 were £81.8m (2020: £53.4m and 2019: £71.3m)

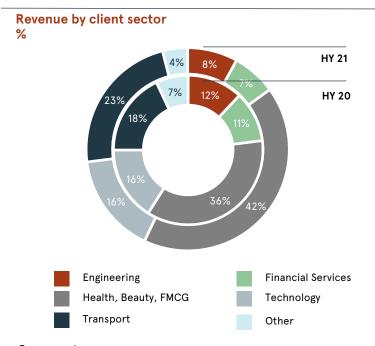
brand addition.



Revenue Diversity

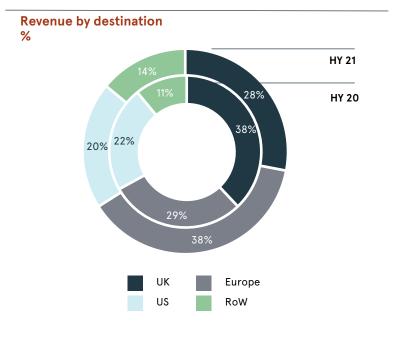
brand addition.

Strong sectors, across multiple geographies



Commentary

- Growth in the Health & Beauty sector reflects the success of our Consumer Promotions division
- Top 20 clients all retained, headroom for growth compared to 2019 remains



Commentary

 Global nature of our business and contracts ensures diversity across geographic regions

Environmental, Social and Governance (ESG)

ESG Progress

ESG report to be published - October 2021

- Details our bespoke ESG framework & approach
- ESG initiatives and progress towards goals.

Materiality analysis undertaken across group

- Identified key material topics
- Key topics form part of ESG framework and roadmap
- Aligning our actions with UN Sustainable Development Goals

Other ESG activities

- Gender pay review undertaken
- Group policy review underway and key polices to be made available on our website

ESG Roadmap



Created a reporting framework based upon materiality assessment

Identified initiatives to facilitate achievement of targets over the next 5 years

Produce first ESG report

Carry out external stakeholder review following publication of ESG report

Report regularly on ESG achievements against framework and initiatives

Regular assessment of framework, initiates and targets based upon stakeholder feedback

Completed

Planned



Group Outlook

 The highly recurring nature of the revenues at Facilisgroup and the value of orders received to date at Brand Addition leads the Board to be confident that FY 21 performance will be at least in line with market expectations

Facilisgroup	Brand Addition
FY 21 USD ARR growth compared to prior year expected to be approaching 30%	FY 21 revenues expected to be well ahead of FY 20 and slightly ahead of FY 19
H2 21 Gross Merchandise Value running at 136% of H2 20 and 141% of H2 19	Significant growth in Consumer Promotions revenue expected in FY 21, compared to both FY 20 and FY 19
190 Partners at 31 August 2021 with a further 7 contracted awaiting implementation	Total orders invoiced or received to be invoiced in 2021 at 31 August amounted to £81.4m, being 153% of 2020 (£53.4m) and 114% of 2019 (£71.3m)
New ecommerce solution launched in beta form with 51 Partners in early access	

7 September 2021

Half Year Results 2021 Financial Guidance

Building brands
Growing relationships
Strengthening businesses

Financial Guidance

CAPITAL EXPENDITURE: (excluding amounts capitalised under IFRS 16)

	Actual	Actual	Est
£m	2019	2020	2021
Tangible	0.6	0.8	0.8
Intangible	1.5	6.2	4.4

DEPRECIATION AND AMORTISATION:

	Actual	Actual	Est
£m	2019	2020	2021
Depreciation	1.2	1.5	2.1
Amortisation*	1.5	2.0	3.3

^{*} Includes acquired intangibles 2019: £0.5m, 2020: £0.5m 2021: £0.9m

TAXATION:

2021 guidance rate, 25%

DIVIDENDS:

The Group remains committed to the dividend policy stated at IPO and will review dividend payments in respect of 2021 at the FY announcement

CURRENCY RATES:

	Actual	Actual	YTD
£:US\$	2019	2020	2021
Income Statement (average rate)	1.28	1.28	1.38
Balance Sheet (year end rate)	1.32	1.36	N/A

There is a translational affect on our US\$ denominated profits at Facilisgroup and Brand Addition US

	Actual	Actual	YTD
£:€	2019	2020	2021
Income Statement (average rate)	1.14	1.13	1.15
Balance Sheet (year end rate)	1.18	1.11	N/A

There is a translational affect on our € denominated revenues at Brand Addition UK, being 40% of revenues in 2020

SHARE BASED PAYMENTS CHARGE:

2021 charge, £450,000

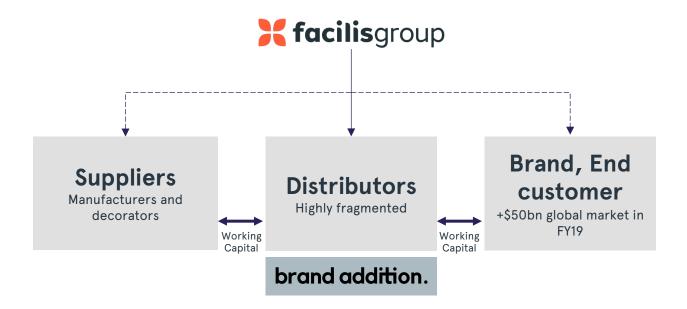
7 September 2021

Half Year Results 2021 Business model

Case Studies

Building brands
Growing relationships
Strengthening businesses

Our business model



Servicing the promotional product industry

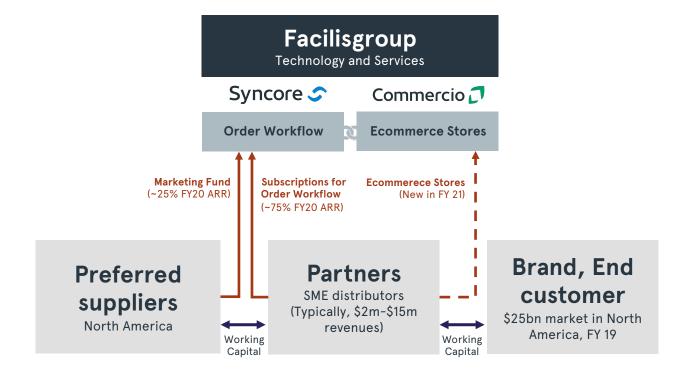
Facilisgroup

- Technology platform for mid-sized distributors in North America, enabling business efficiency
- Consolidates spend to create meaningful supply chain advantage
- High visibility of income of which 95% in FY 20 is through a recurring revenue model

Brand Addition

- Complex services and products to many of the best known brands in the world
- Long term relationships, under contract
- Corporate programmes:
 Employee engagement
 Brand awareness
- Consumer Promotions: Gift with Purchase Driving client sales

Our business model, Facilisgroup



On page 32 and 33 we share the Features, Benefits and Success/Opportunity of the Facilisgroup technology within Syncore and Commercio



Recurring revenues

Subscriptions for Order Workflow (~75% ARR FY 20)

CRM, Product Search and Order processing efficiently manages the enquiry to invoice workflow. Fees are fixed at the beginning of each year based on prior year Gross Merchandise Value and paid monthly

Marketing Fund (~25% ARR FY 20)

As a consolidator of \$1bn of spend, quality, contracted suppliers support the Facilisgroup community. Fees are received half yearly and based upon Partner purchases value through Preferred Suppliers in the year

Ecommerce Stores (New in FY 21)

A new service implementing in 2021 following a software assets acquisition, allowing for the easy development of microsites, pop up shops and complex inventoried stores for existing and potential Partners

ARR: Annual Recurring Revenues

Our business model, Brand Addition

Brand, End **Suppliers Brand Addition** Europe, Asia, North customer America Large corporates, under contract, seeking >£'m pa **Creative Services** revenues per contract **Webshop Platforms** Corporate Programmes, brand **Supply Chain Compliance** support (~60% FY 20 revenues) **Sourcing & Quality Control** Working Working **International Delivery** Consumer Promotions, driving Capital Capital sales **Global Account Management** (~40% FY 20 revenues)

brand addition.

Our business model

Contracted, with global brands Win, Grow, Retain, Repeat

- Global brands
 Under contract, supporting brand excitement, values and integrity
- Revenue model: Product + Margin Invoice for products delivered via complex services
- ESG

An increasing importance in sustainability, matching all aspects of the global brand values through the product and supply chain

Case Studies







Many promotional product distributors are entrepreneurial, owner-managed businesses

They are looking for the *tools, transparency, and insights* necessary to have the confidence and ability to scale their businesses

Syncore provides this solution for business owners and is our order workflow product, upon which the Facilisgroup was founded

Features

The tools within Syncore

- Robust CRM supporting sales growth and management visibility
- Efficient and disciplined work flow management from Contact to Sales to Customer Service and Finance
 - Allows the Sales team to concentrate on sales!
- Full suite of additional features includes marketing, accounting, order processing and reporting tools to round out the all-in-one solution.

The supplier relationships & preferred pricing have elevated our ability to further service our customers while maintaining higher margins.



Marci Tran, CEO Bradley + Company thebradco.com

Benefits

The results from implementing Syncore

- Dramatically improves staff productivity and efficiency
- Helps grow sales by 2-3x the industry average
 - During the pandemic, Partners grew 8% while the industry overall was down -19%
- Increase margins by 2-3%, utilising Preferred Supplier contractual relationships

All of which leads to happier customers, more profit and more time for the things that matter

The front end of the system was very helpful for our sales team and allowed us to get processes in areas of our business that we didn't have. It's been tremendous from a technology standpoint.



Sam Riden, CEO TSC Inc. tscinc.net

Success

Partner Growth

Brand Makers (Facilisgroup Partner since 2012) has had super sales growth, heavily influenced by the sales tools available through Syncore. A remarkable sales culture, leadership and excellent hiring, coupled with Syncore technology, provided the perfect recipe for growth.



Brand Makers joined Facilisgroup in 2012 with a pre-Facilisgroup revenue of \$7.3MM.





Commercio is our *all-in-one ecommerce product*, developed from the software assets acquired in December 2020, and launched to Partners in 2021. We intend to build a platform that enables our Partners to build and operate any type of ecommerce store while providing management tools that *deliver a smart workflow* with the right integrations necessary to meet and exceed customer expectations

Features

- Allows for easy store building and customization through integrated product search, multiple store designs and custom branding
- The multiple use solution provides a perfect platform for all store needs, from pop-up and employee stores to redemption sites and fundraising programs
- Provides a familiar, streamlined workflow to store solutions for all Partners, regardless of where they are in their online store journey.

Benefits

- Offers an easy to execute ecommerce solution for distributor Partners on behalf of their client
- Gives distributor partners business security with clients through proven revenue growth
- Saves Partners time and resources while increasing profitability through the platform's smart workflow and built-in integrations
- Combines all necessary ecommerce tools in a simple, streamlined interface with straightforward pricing.

Opportunity

- Provides a Syncore-integrated solution to the 72% of Facilisgroup partners already offering and/or operating ecommerce stores.
- Allows distributors to capture customers where they expect to shop: online, where 80% of B2B sales currently occur

2017 31%
2018 44%
2019 50%
2020 57%

The percentage promo distributors who offer store solutions to their clients has grown substantially in the last several years.

//

The Commercio pop-up store solution is such an easy entry into ecommerce. You can easily build a shop in a matter of minutes, take orders for a limited time and then fulfill – all without messy integrations or a major investment in technology.



Howard Schwartz, Founder & CEO HDS hdsbrands.com

Case Studies

brand addition.

Corporate Programme, Case Study.

Global companies from around the world trust Brand Addition to support their ecommerce and special event needs with our full suite of capabilities to develop creative, curated, and bespoke promotional products to create meaningful branded and physical connections to their brand



Our teams operate across oceans and collaborate across continents, leveraging diverse perspectives to create amazing things together for some of the largest technology companies in the world



We don't just check the boxes - we think outside of them. We deliver thinking that stands out from the crowd. Developing bespoke product ranges & supporting special events across the globe to reward team members, engage consumers & incentivise brand advocacy & loyalty



We work with ethical, sustainable suppliers to find innovative new products that make an impact without leaving a footprint



We work worldwide to deliver a complete end-to-end solution, syncing with stringent & complex, logistic, fulfilment and data handling requirements to get branded inventory in hands, on time in market & around the world



We create wholly custom ecommerce solutions to ensure a smooth, dynamic and secure experience for B2B & B2C solutions that drive employee and brand engagement



Bringing the brand to you, we are adding permanent physical 'boutique" brand stores within global offices, as well as themed 'pop-up' shops supporting global events. We support your brand where you have audiences









"Please keep bringing the off the wall, never been done before inspiration to our company. We need it, and love you for it! "

Tech Firm Global Program Manager





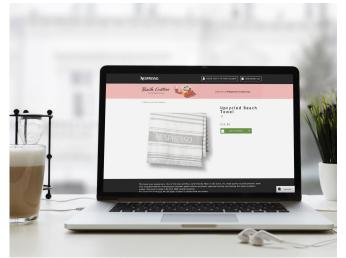






"BA is in total alignment with our needs. Whether it's a product or a service we need, BA makes it happen; our partnership is very positive."

Procurement Category Manager





Consumer Promotions, Case Study.

Leading Consumer Packaged Goods and Fast Moving Consumer Goods companies turn to Brand Addition to create premium gift packaging, irresistible accessories, seasonal gifts, and amazing point of sale items to drive consumer engagement and ultimately sales of their products through all channels of retail



Brand Addition and Nespresso have collaborated since 2016 to create highly desirable products that help drive sales of their coffee products at retail – both online and in their boutiques



In Nespresso, we have found a client with whom we can partner to leverage our mutual objectives of improved sustainability. We both share ambitions to be leaders in our respective sectors through our sustainable initiatives and to this end have supplied Nespresso with a selection of thoughtfully designed and desirable sustainable products. Examples include beach towels made from reclaimed ocean plastics upcycled into high performance fabrics and premium notebooks made from recycled coffee grounds, not only sustainable but also reflective of Nespresso's core business



These successful activations, along with numerous others, have seen our business and creative partnership go from strength to strength. We look forward to continuing to push the boundaries together, to continue to evolve the product offering to support the momentum of developments in the vital area of sustainability

